

FOR IMMEDIATE RELEASE

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Thanksgiving Travel Tips

Cleveland, November 22nd, 2016 — Wednesday, November 23rd marks the beginning of the busy Thanksgiving Day holiday travel season for Northeast Ohioans as they head to Cleveland Hopkins International Airport (CLE). Although the travel period for Thanksgiving starts the Monday before, nationally, travel on the 23rd is considered to be one of the busiest travel days of the year and airline industry experts are predicting November 26th and November 27th to be just as busy as travelers make their way back home.

Travel tips

At Hopkins Airport, additional staff will be assigned during the heavy travel periods including customer service personnel, law enforcement personnel including Cleveland Police Airport Unit, Federal law enforcement agencies, and custodial and maintenance staff. There will be command and control staff on site in order to coordinate activities and provide immediate response to any needs that may arise.

Passengers should expect longer lines at the ticket counters and the three CLE Security Checkpoints.

Airport officials encourage travelers to arrive at least 2 hours before scheduled departures to allow time for inclement weather, traffic, parking, checking-in and going through the checkpoints.

CLE's website is a one-stop shop for travelers needing up-to-the-minute travel information. Visit the website at www.clevelandairport.com for the following:

- Status of your flight
- Airline contact information

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Follow CLE on Twitter at @GoingPlacesCLE and on Facebook at facebook.com/CLEairport for parking updates and any other important travel updates.

Consider using your airline's website to do advance check-in to print your boarding pass up to 24-hours before departure.

Travelers have three separate on-site parking options, including:

- CLE Curbside Valet, \$25 per day, located on the lower roadway in the far left lane.
- The Smart Parking Garage, \$17 per day.
- The Red Lot, \$15 per day.
- The Blue Lot, \$13 per day.
- The Orange Lot, \$12 per day.
- The Brown Lot, \$8 per day.

Picking up friends and family at the airport? Don't circle the airport waiting for the call they have arrived. With construction taking up part of the roadway, idling will not be tolerated in an effort to keep traffic moving. Park and wait in the CLE Cell Phone Lot located off State Road 237 South. Follow the blue directional signs for easy parking.

RTA Redline to the airport

The Greater Cleveland Regional Transit Authority (RTA) offers convenient service to and from Cleveland Hopkins International Airport. RTA's Red Line provides regular service between CLE and downtown Cleveland via the Tower City Station. The trip takes less than 30 minutes, and trains depart from CLE every 15 minutes for the majority of the day.

For more information, visit the RTA web site at <u>www.riderta.com</u> or call The RTAnswerline at 216-621-9500.

TSA travel tips

Always have a government-issue ID ready to present at the airline ticket counter and security checkpoint.

Be prepared for the screening process:

- Be sure to look through your luggage to ensure no prohibited items are in the bag.
- All three CLE checkpoints now have Advanced Imaging Technology (AIT) machines for passenger screening. Metal detectors and x-ray machines for carryon items are also in place for passenger screening.

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- Remember the TSA 3-1-1 rule for carry-on items Three ounces (3 oz.) per container, in a clear one-quart bag, one per passenger.
- Knives, scissors with pointed tips, pepper spray and other such items are
 prohibited as carry-on items. For a comprehensive list of banned and permitted
 items, visit the Transportation Security Administration's (TSA) Web site at
 www.tsa.gov.
- Carry-on luggage is restricted to one bag and one personal item per person. A personal item includes a purse, briefcase, or laptop bag. Keep in mind that all airlines have different policies, please check with your airline to make sure you know their policy.
- Outer coats, jackets and other such outer garments must be removed and put through x-ray screening.
- Children under the age of 12 will not have to remove their shoes before going through security.

TSA Pre ✓ ™ is now available at CLE. TSA Pre ✓ ™ allows select frequent flyers of participating airlines and members of U.S. Customs and Border Protection (CBP) Trusted Traveler programs who are flying on participating airlines, to receive expedited screening benefits. Eligible participants use dedicated screening lanes for screening benefits which include leaving on shoes, light outerwear and belts, as well as leaving laptops and 3-1-1 compliant liquids in carry-on bags.

Checkpoint B is exclusively a TSA $\text{Pre} \checkmark^{\text{TM}}$ checkpoint. During peak hours, Checkpoint C will have a TSA $\text{Pre} \checkmark^{\text{TM}}$ available.

Not enrolled in TSA Pre ✓ ™ yet? Sign up at their office located on Baggage Claim!

For more information on TSA Pre ✓ TM visit http://www.tsa.gov/tsa-precheck